# WSS CASE MANAGEMENT FORM

# Open

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GENERAL INFORMATION Number: 2	Fiscal Year: 2014	
Status:  Accept	Assigned To: Barbara Viney	
<ul><li>○ Reject</li><li>○ In Review</li><li>○ Withdrawn</li></ul>	Amount of Time in Minutes on	ADR/Training/etc:
Process Type:  ● PVIWP  ○ Walk-In  ○ Organizational Assessment  ○ Training  ○ Negotiated Grievance Procedure  ○ Administrative Grievance Procedure  ○ Informal EEO  ○ Formal EEO	Additional Time Spent (in minu 0 Add Additional Time Spent Clear Overall Time Spent Overall Time Spent: 270 minute(s) 4.5 hour(s)	ites):
Notes:OIG/DHS		
Issue: OIG employee allegedly accosted by EPA DHS employe	9€	
OCR Contact Date:	Disposition (ADR Actions):  O Parties Contacted	O Unsuccessful Facilit
ADR Elec Date: 10/25/2013	<ul><li>Interviews Conducted</li><li>Referrals</li><li>Successful Mediation</li></ul>	<ul><li>Not Resolved</li><li>Organizational Asse</li><li>Training Conducted</li></ul>
Received by WSS Date: 10/25/2013	<ul><li>Unsuccessful Mediation</li><li>Successful Facilitation</li></ul>	○ Remanded
Acceptance Date: 10/25/2013	Length of Days Open: 103	
Closure Date:	Type of Deadline: ○ 45-Day ○ 90-Day	
	~ ~ ~ ~ ~ ~ ,	

No timeframe

**DETAIL INFORMATION** 

Basis:	Referral Office:
☐ Age	
Color	,
☐ Disability (Physical or Mental)	
☐ National Origin	
☐ Race	
Religion	
Reprisal	
Sex (including sexual harassment)	
☐ Not Applicable	
ADDITIONAL INFORMATION	
ADDITIONAL IN OUND CHOICE	
Resources Used:	ADR Method:
⊠ Inhouse	☐ Coaching ☐ Settlement Conferences
	☐ Facilitation ☐ Early Neutral Evaluations
☐ Private Organizations/Contractors	☐ Mediation ☐ Ombudsman
☐ Multiple Resources Used	☐ Training ☐ Mini-Trials
☐ Other	☐ Organizational Intervention ☐ Peer Review
	☐ Factfinding ☐ Multiple Techniques Used
Neutrals Used: barbara viney	Close Case
Monetary Type:	Benefits Received:
Monetary	Compensatory Damages
☐ Non-Monetary	☐ Backpay/Frontpay
•	Lump Sum
	Attorney's Fees and Costs
01.11.00	☐ Temporary Promotion
Status:	Monetary Amount:
Closed-Settlement with Benefits	Monotory / Milouria
Closed - No Formal Complaint Filed	
Closed - No Resolution	Non-Monetary Amount:
Closed - Remanded to OCR 90 day limit	☐ New Hires
☐ Closed - Remanded to OCR	☐ Promotions
☐ Closed - Withdrawn	☐ Reinstatements
Closed - Rejected	☐ Expungements
Open Inventory - ADR Pending	☐ Transfers
☐ Not mediated	Removals Rescinded and Voluntary Resignations
☐ Not Accepted	☐ Reasonable Accommodations
Converted to Formal	☐ Training
Settled Outside	☐ Apology
Settled Outside Settled Between Sessions	☐ Desk Audit - Detail
The defined between cessions	· · · · · · · · · · · · · · · · · · ·
	☐ Advertise Vacancy
	Promotion Potential - Re-evaluate Performance
	☐ Improved Working Relationship(s)
Complainant(s): Elisabeth Drake/OIG/U	JSÈPA/US
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**Number of Complainants:** 

Complainants' Grade (if known): GS-14

Contact AAship: OIG

Contact Division:

Contact Office:

EPA Employee?

Supporting Documentation (attach files here if needed using paperclip in toolbar): Exemption 6.

DATA ENTRY HISTORY

Last Updated: 02/05/2014

Who Last Updated: Barbara Viney

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From:

Sent:

Drake, Elisabeth Friday, October 25, 2013 9:56 AM Viney, Barbara

To: Subject:

Assault last night

Ms. Viney,

Do you have time today to talk to me? I was assaulted last night by an employee while engaged in the conduct of my official duties and I want to report it as a workplace violence incident.

Regards,

Elisabeth Drake

From:

Viney, Barbara

Sent:

Friday, October 25, 2013 3:55 PM

To:

Berkenkemper, Mitchell; Jamison, Noel

Subject:

Incident 10.24.2013.docx - my notes

Attachments:

Incident 10.24.2013.docx

Good afternoon.

I am sending you the notes I just typed up from my meeting with the alleged victim of yesterday's reported incident.

I will be teleworking on Monday and available if necessary.

Exemption 5

I have not further action at this point except to wait for that contact.

Regards, Barb.

Barbara Viney 202-564-7972 Conflict Management Specialist Violence Prevention Coordinator ...

Mail Code 3602A William Jefferson Clinton North 1402 S/T 1200 Pennsylvania Ave., NW Washington, DC 20460



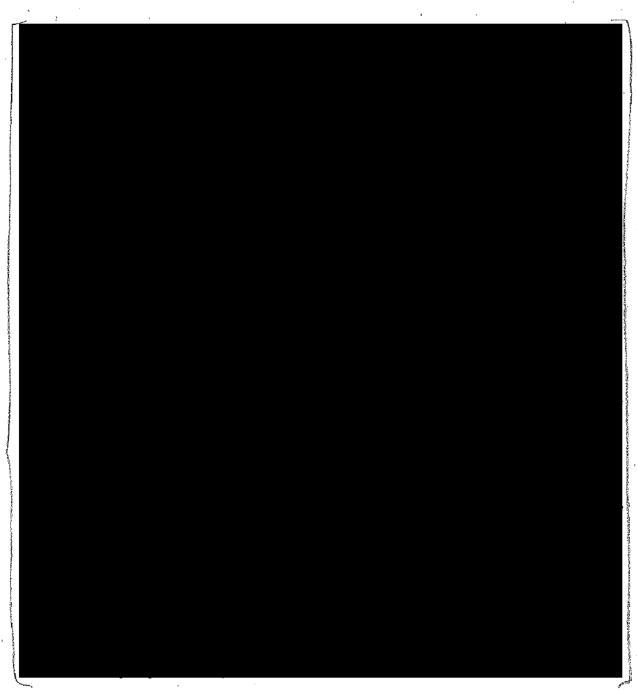
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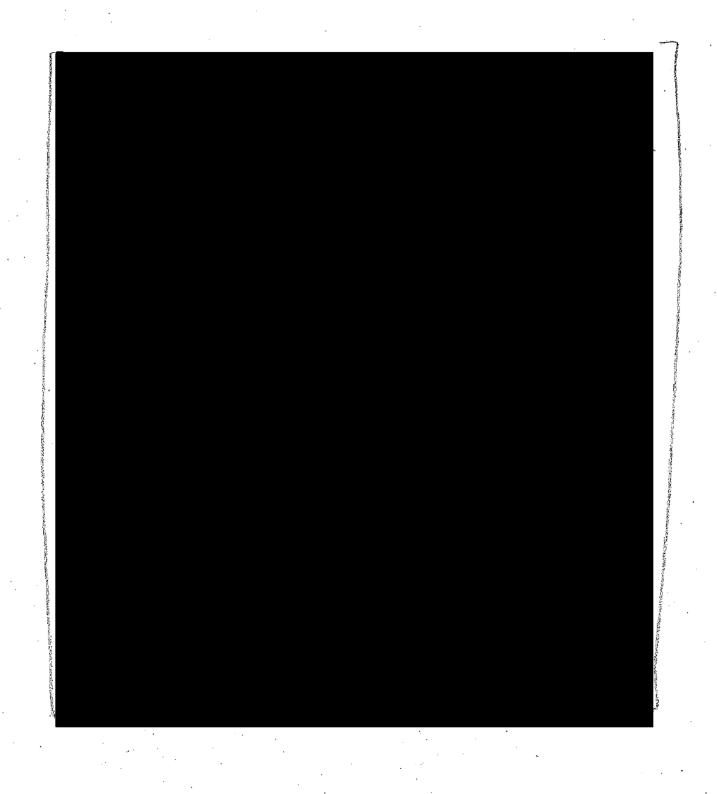
# Incident 10/24/2013 as reported by the alleged victim

Time: 6:30 PM

Location: WJC North 6426

Exemption 6





From:

Viney, Barbara

Sent:

Friday, October 25, 2013 4:07 PM

To: Cc: Gaffney, Christopher Daggett, Michael

Subject:

RE: Draft Interim Guidance

Chris, thanks. So, Mr. Reyes does not know who I am. recommendation, I suggest the following tweaks:

Exemption 5

If you intend to follow my

Exemption 5

I will be teleworking on Monday. If you need to reach me keep that for future use.

Exemption 6

You may certainly

Regards, Barb.

Barbara Viney 202-564-7972 Conflict Management Specialist Violence Prevention Coordinator

Mail Code 3602A William Jefferson Clinton North 1402 S/T 1200 Pennsylvania Ave., NW Washington, DC 20460



From: Gaffney, Christopher

Sent: Friday, October 25, 2013 3:33 PM

**To:** Viney, Barbara **Cc:** Daggett, Michael

Subject: RE: Draft Interim Guidance

Barb,

Thanks again for your time. Is the following suitable, please revise as necessary (Should we CC you when we send?):

Exemptions 5 % 6

If you have any questions or concerns, please don't hesitate to contact me.

Mike Mike Daggett DAIGI EPA OIG OI

From:

Viney, Barbara

Sent:

Friday, October 25, 2013 4:25 PM

To: Cc: Gaffney, Christopher Daggett, Michael

Subject:

RE: Draft Interim Guidance

Thanks so much. Have a great weekend. Again, I am available to you. Regards, Barb.

Barbara Viney 202-564-7972

Conflict Management Specialist Violence Prevention Coordinator

Mail Code 3602A William Jefferson Clinton North 1402 S/T 1200 Pennsylvania Ave., NW Washington, DC 20460



From: Gaffney, Christopher

Sent: Friday, October 25, 2013 4:25 PM

To: Viney, Barbara Cc: Daggett, Michael

Subject: RE: Draft Interim Guidance

Thanks Barb,

Mike will send with your comments incorporated.

From: Viney, Barbara

Sent: Friday, October 25, 2013 4:07 PM

To: Gaffney, Christopher Cc: Daggett, Michael

Subject: RE: Draft Interim Guidance

Exemption 5

If you intend to follow my

Chris, thanks. So, Mr. Reyes does not know who I am. recommendation, I suggest the following tweaks:

Exemptions 5-th

If you have any questions or concerns, please don't hesitate to contact me.

I will be teleworking on Monday. If you need to reach me my personal cell number is 703-867-0569. You may certainly keep that for future use.

Regards, Barb.

Barbara Viney 202-564-7972 Conflict Management Specialist Violence Prevention Coordinator

Mail Code 3602A William Jefferson Clinton North 1402 S/T 1200 Pennsylvania Ave., NW Washington, DC 20460



From: Gaffney, Christopher

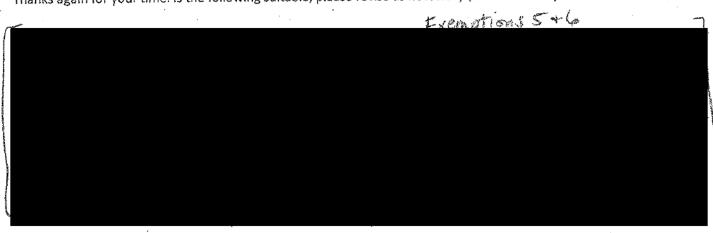
Sent: Friday, October 25, 2013 3:33 PM

To: Viney, Barbara Cc: Daggett, Michael

Subject: RE: Draft Interim Guidance

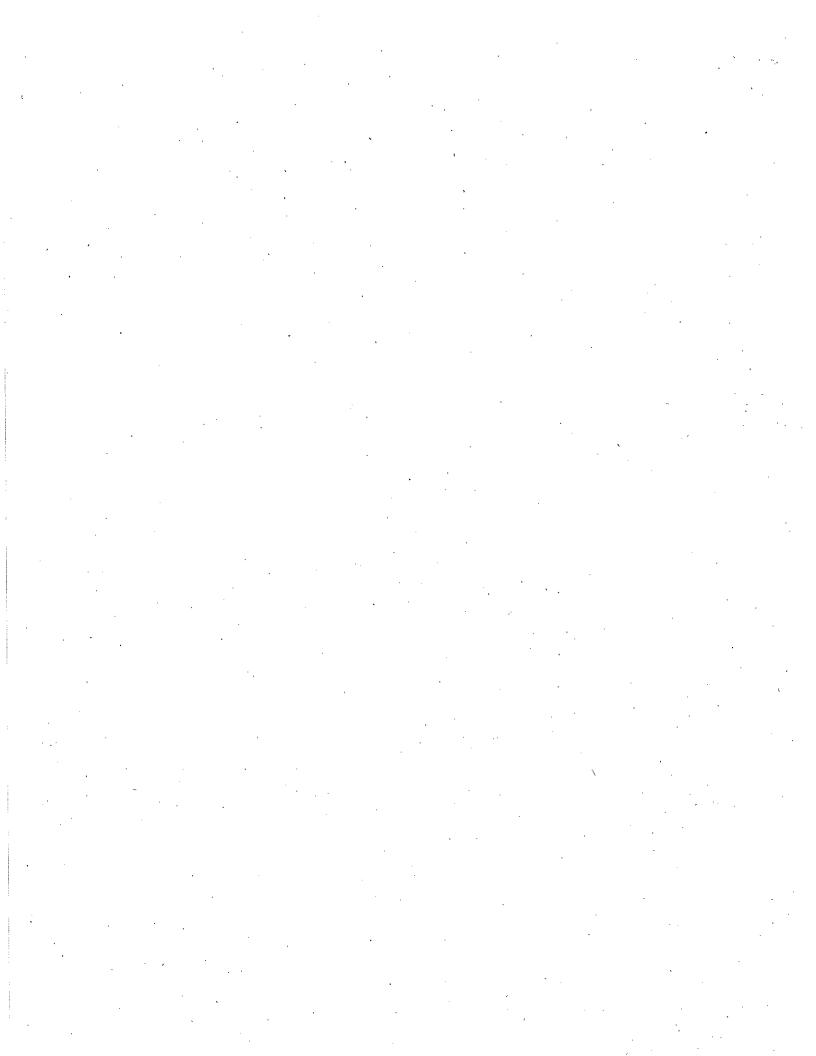
Barb,

Thanks again for your time. Is the following suitable, please revise as necessary (Should we CC you when we send?):



If you have any questions or concerns, please don't hesitate to contact me.

Mike Mike Daggett DAIGI EPA OIG OI



From:

Viney, Barbara

Sent:

Friday, October 25, 2013 4:37 PM Drake, Elisabeth

To: Subject:

attachments

Attachments:

VIW Incident Report.pdf

Good afternoon, I promised you this... I will send the other items another day. I regret I did not get to it.

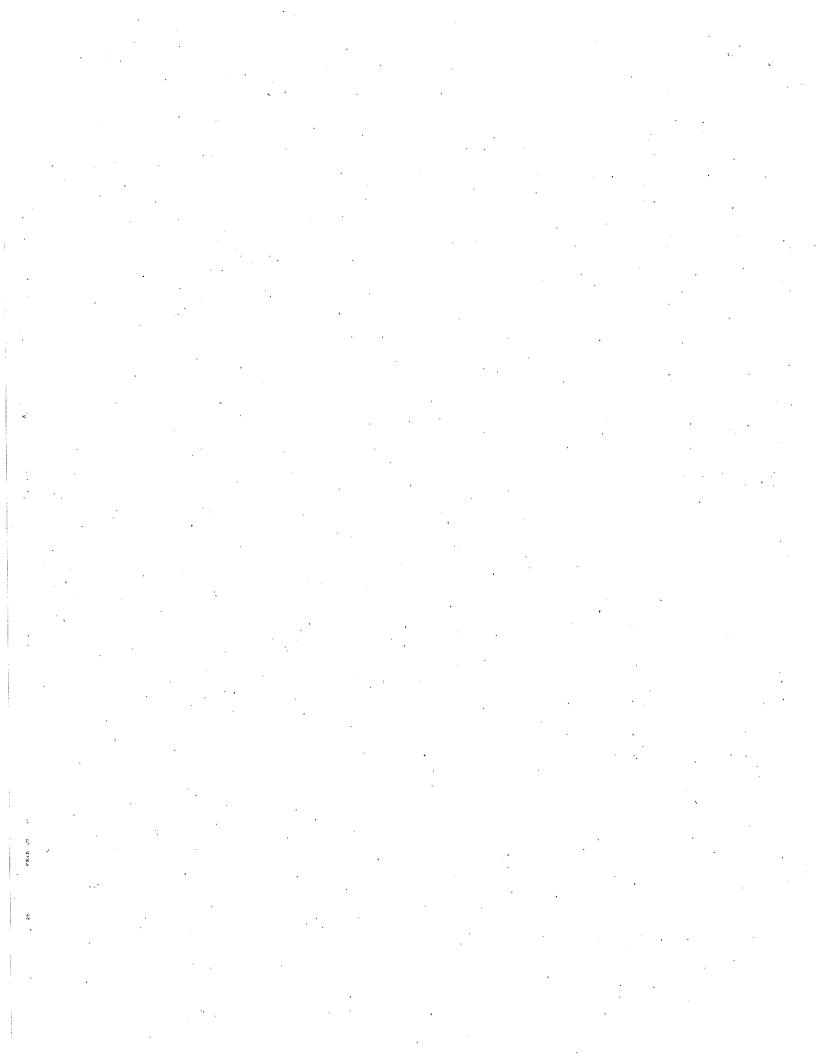
Regards, Barb.

Barbara Viney

202-564-7972 Conflict Management Specialist Violence Prevention Coordinator

Mail Code 3602A William Jefferson Clinton North 1402 S/T 1200 Pennsylvania Ave., NW Washington, DC 20460





<b>SEP</b>	1
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# VIOLENCE IN THE WORKPLACE INCIDENT REPORT

LOCATION/REGION	AA-SHIP/PROGRAM OFFICE	DATE OF REPORT
LOOM RIOLY MEGICIT	MARCHITA MODINIII OFFICE	DATE OF REPORT
Fami of E	rvisor/Manager Employ. ly or Friend Custom PA Employee Client der (Uninvited Stranger) Grantee	er/ Visitor Co-located Agency Empl.
WHERE DID IT HAPPEN? (Location, Bldg,	Room #, etc.)	
WHEN DID IT HAPPEN?	THREAT SOURCE Cor	nmunicated directly to victim
Month Day Year	Cor	nmunicated to another person
Time: a.m. or p.m.	Ver	
	Ma	NoteNote
<b>,</b>	Em	ail
WHAT HAPPENED?  Physical Violence (Fighting, Assault, Pushing, Shoving)	Disruptive Behavior (Harassment, Hostilit Intimidation)	
Threatening Behavior (Bull) suicide)	ring, Stalking, Harassment, Threats to	bodily harm, property, work/project-related,
WHY DID THIS HAPPEN?  Removal Employee Relations Misconduct Domestic Violence Other (Explain)	HOW DID THIS HAPPEN? (Exp	lain in detail. Attach a separate sheet, if necessary)
	,	·
,		
EPA Form 3195-3 (2-08)	<u> 1</u>	

ollowing categories: Physical Injury Trauma/Emotional Inj	ury E	edical Care Required AP/Psychological Care ovided (ECAP)	al injury indicate the number(s) in each of the  Workers' Comp Claim(s) Filed  Attended Trauma Debriefing
NITIAL RESPONSE (CA	neck all that apply)	Security Called	ACTION TAKEN (e.g., written warning, suspension, transferred employee, mediation dismissal, restraining order, charges filed, n
	Notified	sadarad-recordy.	action taken, other—with specification)
FPS Called	ECAP/EAP Consulted	Police Called	
Employee Placed on Investigation Status	Other		
•			
OTHER INCIDENTS RE	PORTED ON SAME	PERPETRATOR?	
		·	
REPORT SUBMITTED	ву		
		Title:	
REPORT SUBMITTED  Name:  PVIWP Coordinator:		,	

EPA Form 3195-3 (2-09)

REMEMBER TO MAIL THIS FORM TO: National PVIWP Coordinator US EPA, Mail Code 3602A 1200 Pennsylvania Avenue, NW Washington, D.C. 20460

From:

Viney, Barbara

Sent:

Tuesday, October 29, 2013 3:58 PM

To: Subject: Drake, Elisabeth RE: attachments

Hi, Elisabeth, it would be helpful if you completed it, but if you made a similar statement to FPS, don't worry about it. :) It is my pleasure to serve you. Please don't hesitate to stop by and talk if you need to.

I will be back at my desk tomorrow afternoon and will try to send you the other items I promised you!

Be well, and at peace.

Barb.

Barbara Viney 202-564-7972 Conflict Management Specialist Violence Prevention Coordinator

Mail Code 3602A William Jefferson Clinton North 1402 S/T 1200 Pennsylvania Ave., NW Washington, DC 20460



From: Drake, Elisabeth

Sent: Tuesday, October 29, 2013 3:57 PM

To: Viney, Barbara

Subject: RE: attachments

Thank you, Barb,

I can't remember, do I need to fill this out and get this to you?

Thank you again for all of your help and compassion. I really appreciate it.

Regards,

## Elli (Elisabeth Drake)

From: Viney, Barbara

Sent: Friday, October 25, 2013 4:37 PM

To: Drake, Elisabeth Subject: attachments

Good afternoon, I promised you this... I will send the other items another day. I regret I did not get to it.

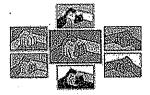
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Regards, Barb.

Barbara Viney

202-564-7972 Conflict Management Specialist Violence Prevention Coordinator

Mail Code 3602A William Jefferson Clinton North 1402 S/T 1200 Pennsylvania Ave., NW Washington, DC 20460



From:

Drake, Elisabeth

Sent:

Friday, November 01, 2013 2:10 PM

To: Subject: Viney, Barbara

RE: attachments

Attachments:

Drake, Elisabeth Violence in the Workplace Incident Report\_21OCT13.pdf

Barb,

I've attached the incident report in a pdf version. I have the hard copy if you need it. Just let me know.

Hope you have a great weekend!

Thank you,

Elli

From: Viney, Barbara

Sent: Friday, October 25, 2013 4:37 PM

To: Drake, Elisabeth Subject: attachments

Good afternoon, I promised you this... I will send the other items another day. I regret I did not get to it.

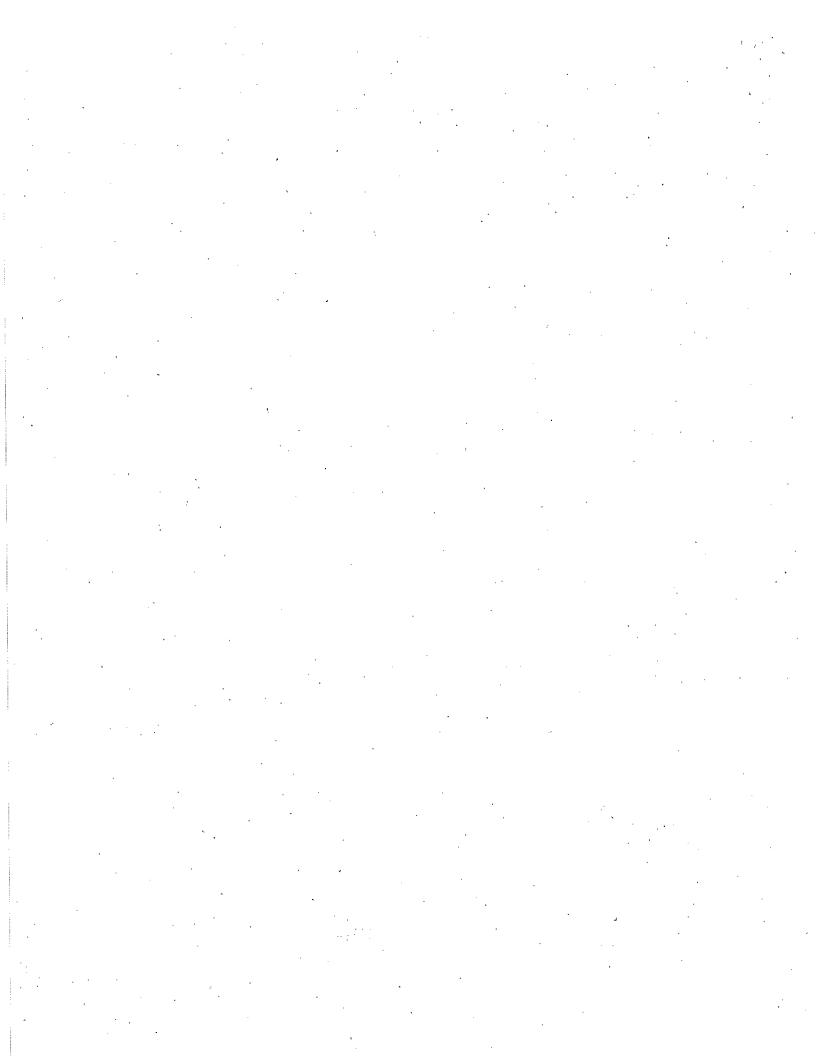
Regards, Barb.

Barbara Viney

202-564-7972 Conflict Management Specialist Violence Prevention Coordinator

Mail Code 3602A William Jefferson Clinton North 1402 S/T 1200 Pennsylvania Ave., NW Washington, DC 20460





VIOLENCE IN	THE WORKPLACE INCIDENT I	L.
LOCATION/REGION	AA-SHIP/PROGRAM OFFICE	DATE OF REPORT
Washington DC. Headquart	as Office of Homeland	00+.31,2013
WHO WAS INVOLVED? Super Famil	visor/Manager y or Friend PA Employee der (Uninvited Stranger)  Employee Customer/ Client Client Crantee	Pormer Supv/Emp! Visitor Co-located Agency Empl. Contractor
WHERE DID IT HAPPEN? (Location, Bldg. William Jefferson Chir Room 6426	Room #, etc.) There North Bldg	
	THREAT SOURCE Communic	eated directly to victim
WHEN DID IT HAPPEN?  Month 10 Day 24 Year 2013		cated to another person
Time: 6.30 a,m. o p.m.	Verbal	Voicemail
	Mail	Note
	Email	
WHAT HAPPENED? Physical Violence (Fighting, Assault, Pushing, Shoving)	Disruptive Behavior (Harassment, Hostility, Intimidation)	Damage to EPA or Personal Property
Threatening Behavior (Bus suicide)	llying, Stalking, Harassment, Threats to bodily	) harm, property, work/project-related,
WHY DID THIS HAPPEN?	HOW DID THIS HAPPEN? (Explain in	
Removal Employee Relations Misconduct Domestic Violence Other (Explain)	See attachmen	10 10 10 10 10 10 10 10 10 10 10 10 10 1
Employee was talking to assailants subordino about a routine inspect about a notification	to	

EPA Form 3195-3 (2-08)

Total # of Vietims: If victim(s) sustained	VICTIM INFORMATION physical or traumatic/emotional	N injury indicate the mumber(s) in each of the
following categories: Physical Injury Trauma/Emotional Injury	Medical Care Required EAP/Psychological Care Provided (ECAP)	Workers' Comp Claim(s) Filed Attended Trauma Debriefing
INITIAL RESPONSE (Check all that apply)  \[ \sum_{\text{Situation Defused}}  \text{CRT (LCMAT)} \]  Notified	Security Called	ACTION TAKEN (e.g., written warning, suspension, transferred employee, mediation, dismissal, restraining order, charges filed, no action taken, other—with specification)
FPS Called ECAP/EAP Consulted	Police Called	None so far .
Employee Placed onOther Investigation Status		
OTHER INCIDENTS REPORTED ON SAN	Æ PERPETRATOR?	
REPORT SUBMITTED BY	Title:	
Name: PV[WP Coordinator:	And the second s	
Date:	Telephor	16;
BPA Form 3195-3 (2-09)	Al 2	

REMEMBER TO MAIL THIS FORM TO:

1. National PVIWP Coordinator

US EPA, Mail Code 3602A

1200 Pennsylvania Avenue; NW

Washington, D.C. 20460

Attachment

Exemption 6

Exemptionlo

From:

Viney, Barbara

Sent:

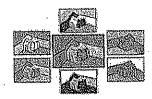
Friday, November 01, 2013 2:24 PM

To: Subject: Drake, Elisabeth RE: attachments

Thanks. This is sufficient. How are you doing?

Barbara Viney 202-564-7972 Conflict Management Specialist Violence Prevention Coordinator

Mail Code 3602A William Jefferson Clinton North 1402 S/T 1200 Pennsylvania Ave., NW Washington; DC 20460



From: Drake, Elisabeth

Sent: Friday, November 01, 2013 2:10 PM

To: Viney, Barbara

Subject: RE: attachments

Barb,

I've attached the incident report in a pdf version. I have the hard copy if you need it. Just let me know.

Hope you have a great weekend!

Thank you,

Elli

From: Viney, Barbara

Sent: Friday, October 25, 2013 4:37 PM

To: Drake, Elisabeth Subject: attachments

Good afternoon, I promised you this... I will send the other items another day. I regret I did not get to it.

Regards, Barb.

Barbara Viney

202-564-7972 Conflict Management Specialist Violence Prevention Coordinator

Mail Code 3602A William Jefferson Clinton North 1402 S/T 1200 Pennsylvania Ave., NW Washington, DC 20460



From:

Viney, Barbara

Sent:

Monday, November 04, 2013 4:38 PM

To: Subject: Drake, Elisabeth RE: attachments

Exemption 5

Thanks for sharing. I will get back to you.

Barbara Viney 202-564-7972 Conflict Management Specialist Violence Prevention Coordinator

Mail Code 3602A William Jefferson Clinton North 1402 S/T 1200 Pennsylvania Ave., NW Washington, DC 20460

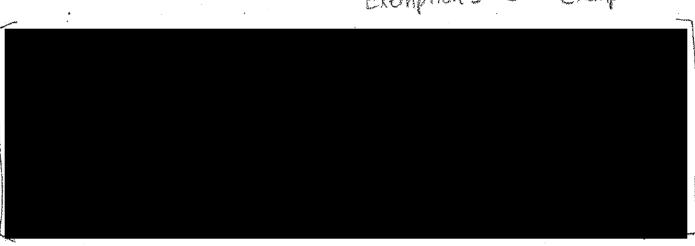


From: Drake, Elisabeth

Sent: Monday, November 04, 2013 1:58 PM

To: Viney, Barbara Subject: RE: attachments

Exemption 5 - DP Exemption 6



From: Viney, Barbara

Sent: Friday, November 01, 2013 2:24 PM

To: Drake, Elisabeth Subject: RE: attachments

Thanks. This is sufficient. How are you doing?

Barbara Viney 202-564-7972 Conflict Management Specialist Violence Prevention Coordinator

Mail Code 3602A William Jefferson Clinton North 1402 S/T 1200 Pennsylvania Ave., NW Washington, DC 20460



From: Drake, Elisabeth

Sent: Friday, November 01, 2013 2:10 PM

To: Viney, Barbara

Subject: RE: attachments

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Thank you,

Elli

From: Viney, Barbara

Sent: Friday, October 25, 2013 4:37 PM

To: Drake, Elisabeth Subject: attachments

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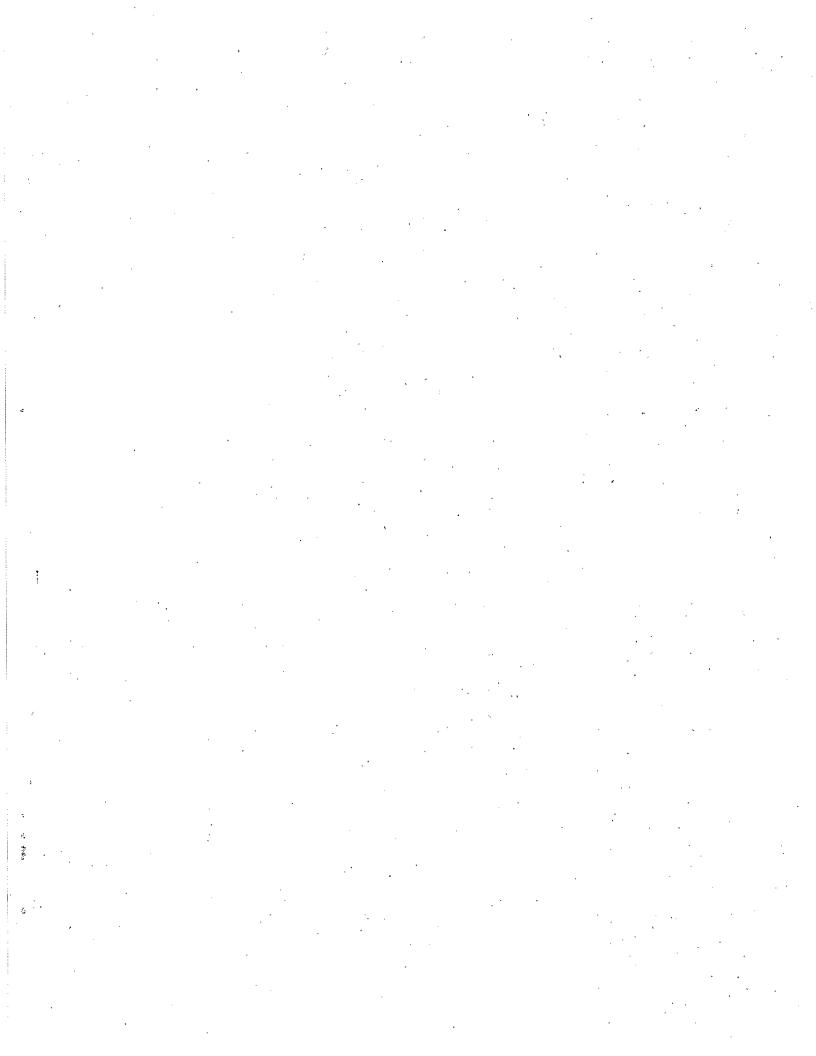
Regards, Barb.

Barbara Viney

202-564-7972 Conflict Management Specialist Violence Prevention Coordinator

Mail Code 3602A William Jefferson Clinton North 1402 S/T 1200 Pennsylvania Ave., NW Washington, DC 20460





From:

Sent:

Drake, Elisabeth Thursday, November 07, 2013 4:30 PM Viney, Barbara Thank you and Questions

To:

Subject:

Barbara,

Exemptions 5 + 6

Have a great weekend!

Elli

Regards,

S/A Elisabeth Drake
U.S. Environmental Protection Agency
Office of Inspector General
Office of Investigations
Desk: (202) 566-1832
BB: (202) 815-6676

From:

Viney, Barbara

Sent:

Friday, November 08, 2013 11:01 AM.

To:

Drake, Elisabeth

Subject:

RE: Thank you and Questions

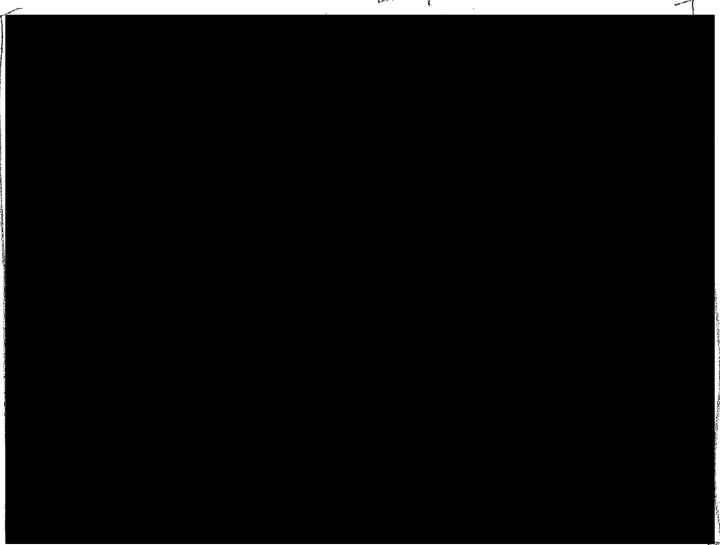
EIII,

Good Morning. I have reviewed your questions, appreciate your desire to understand what is occurring regarding the incident you reported to me, and feel the best way to answer them is as follows.

The current EPA Policy for Preventing Violence in the Workplace can be found at the following site: <a href="http://intranet.epa.gov/ohr/rmpolicy/ads/orders/1400\_1a2.pdf">http://intranet.epa.gov/ohr/rmpolicy/ads/orders/1400\_1a2.pdf</a>. That I am aware, there are no statutes that require the agency to have a program for preventing violence. And, it is important to note, this is a violence prevention program.

This program is intended to deter violence, not respond to violence. My responsibility as the coordinator for preventing violence in the workplace is to coordinate with those who will evaluate a reported situation and provide advice and guidance to management in their authority to respond to allegations of concern about an individuals behavior in the workplace, when the allegations are brought to my attention. The protocol we have used for several years now is to advise management how to defuse and de-escalate an incident, conduct an inquiry into the incident, provide findings to the local crisis management team/threat assessment team (team). With that information, the various participants in the team advise management as to next steps for management response.

Exemptions 5+6



Regards, and peace,

Barb.

Barbara Viney 202-564-7972 Conflict Management Specialist Violence Prevention Coordinator

Mail Code 3602A William Jefferson Clinton North 1402 S/T 1200 Pennsylvania Ave., NW Washington, DC 20460



From: Drake, Elisabeth

Sent: Thursday, November 07, 2013 4:30 PM
To: Viney, Barbara
Subject: Thank you and Questions

Barbara,

Exemptions 5 No.

Have a great weekend!

EIIi

Regards,

S/A Elisabeth Drake U.S. Environmental Protection Agency Office of Inspector General Office of Investigations Desk: (202) 566-1832 BB: (202) 815-6676

4

From:

Viney, Barbara

Sent:

Wednesday, November 13, 2013 8:49 AM

To:

Drake, Elisabeth

Subject:

RE: Thank you and Questions

Elli, Hl. I hope you are well. I am glad you found my response useful. I am here for you. Regards, Barb.

Barbara Viney 202-564-7972 Conflict Management Specialist Violence Prevention Coordinator

Mail Code 3602A William Jefferson Clinton North 1402 S/T 1200 Pennsylvania Ave., NW Washington, DC 20460



From: Drake, Elisabeth

Sent: Monday, November 11, 2013 4:43 PM

To: Viney, Barbara

Subject: RE: Thank you and Questions

Thank you, Barbara. That was very helpful for my understanding of your role and the role of your office. I can't say it enough, but thank you for listening and being supportive during this difficult and frustrating time. I hope you're enjoying your holiday weekend.

Elli

From: Viney, Barbara

Sent: Friday, November 08, 2013 11:01 AM

To: Drake, Elisabeth

Subject: RE: Thank you and Questions

Elli,

Good Morning. I have reviewed your questions, appreciate your desire to understand what is occurring regarding the incident you reported to me, and feel the best way to answer them is as follows.

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Exemptions 5+6

Regards, and peace,

Barb.

Barbara Viney 202-564-7972 Conflict Management Specialist Violence Prevention Coordinator

Mail Code 3602A William Jefferson Clinton North 1402 S/T 1200 Pennsylvania Ave., NW Washington, DC 20460



From: Drake, Elisabeth

Sent: Thursday, November 07, 2013 4:30 PM

To: Viney, Barbara

Subject: Thank you and Questions

Barbara,

Exemptions 5 -6

Exemptions 5+6



Have a great weekend!

EIII

Regards,

S/A Elisabeth Drake
U.S. Environmental Protection Agency
Office of Inspector General
Office of Investigations
Desk: (202) 566-1832
BB: (202) 815-6676

4

From: Sent: Elisabeth Heller [elliheller@gmail.com] Friday, December 20, 2013 12:17 PM

To: Cc: Viney, Barbara David R. Schleicher

Subject: Our conversation yesterday

## Barbara,

Thanks for letting me get back to you from a more private setting. After giving it some thought, it seems likely that their inquiry was generated as a result of a letter a lawyer recently sent on my behalf to the Administrator, asking her to take some corrective action against the offender rather than just telling everyone to stand down. But if their contact is due to that letter, I am confused as to why they would reach out through you rather than addressing my attorney's request for us to have an in-person meeting to resolve these issues. Please relay that he and I remain available to meet with the Administrator's staff and that I was grateful to learn of their concern.

If everyone (like the OIG and you) had been allowed to do their jobs in the first place, this could have been resolved some time ago, but I suppose better late than never.

And, if I don't talk to you before the holidays, I hope yours are merry!

Take care,

Elli